# SEA Digital — Verified Customer Journey Flow

This document visually demonstrates SEA Digital's verified educational process — from registration and payment to course completion and certification. All visuals represent real system functionality verified by SEA Digital Bridge Co., Ltd.

Step 1 — Registration

Customers register an account by providing their name, email, and password on the SEA Digital platform.
 This account will be used to access all purchased courses, consulting sessions, and digital materials within the SEA Digital system.
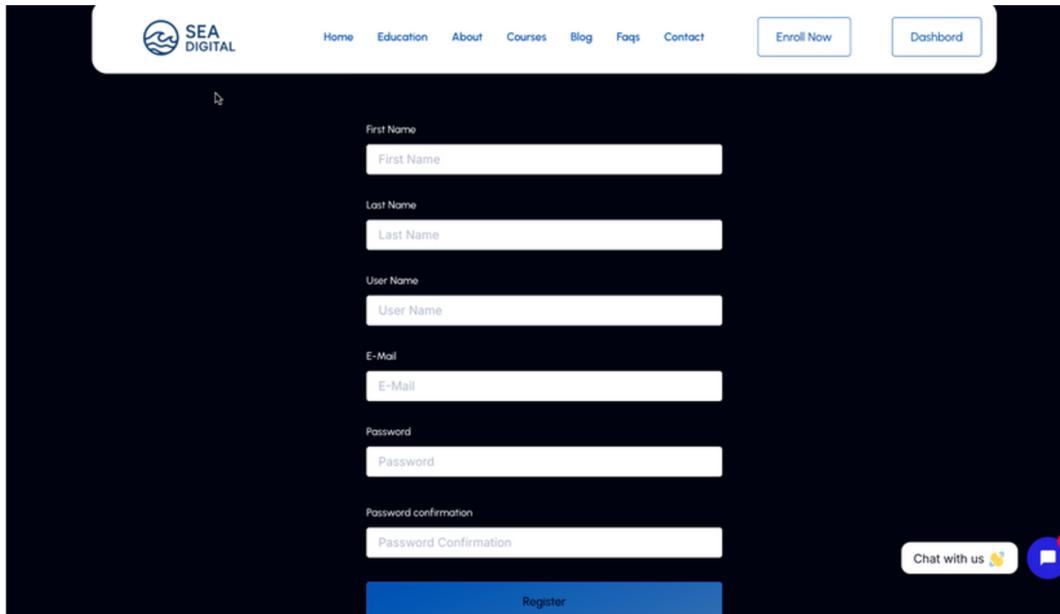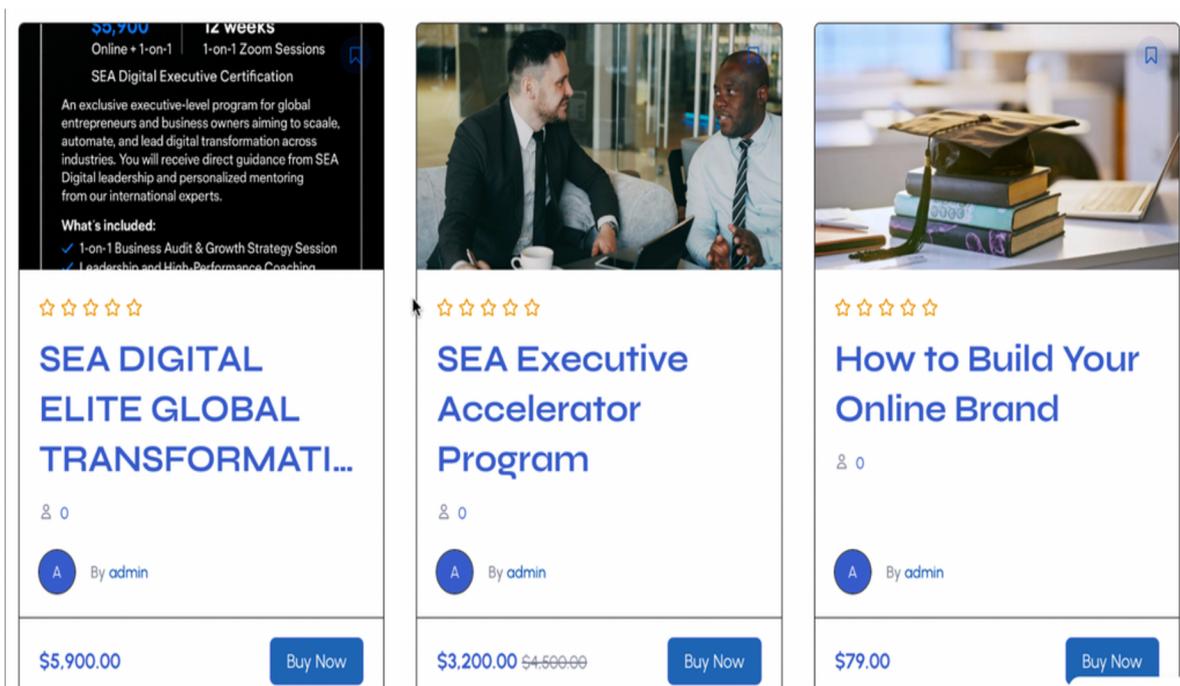

Step 2 — Course / Service Selection

Users browse the available SEA Digital courses and consulting programs, then select the one that best fits their professional or personal goals.
 Each program includes detailed information about content, duration, and pricing, helping users make an informed choice.

Step 3 — Secure Payment

The customer completes the payment securely through SEA Digital's integrated payment gateway.
All transactions are encrypted, verified, and protected, ensuring safe and reliable processing.
Payment options include credit/debit card and direct bank transfer.
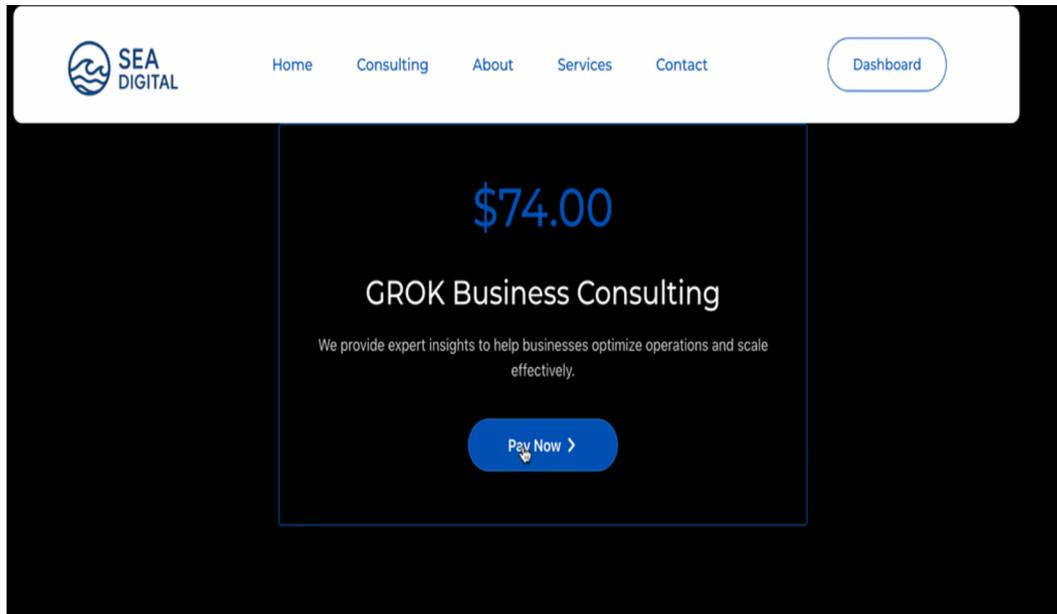
Step 4 — Access Granted

Upon payment confirmation, the system automatically grants access to the user's personal online dashboard.
Here, customers can view their purchased courses, manage their bookings, and track progress in real time.

Secure Payment

After completing the payment, the customer can immediately start learning through the online dashboard or join a scheduled consulting session.
The SEA Digital system ensures instant access to all selected programs.
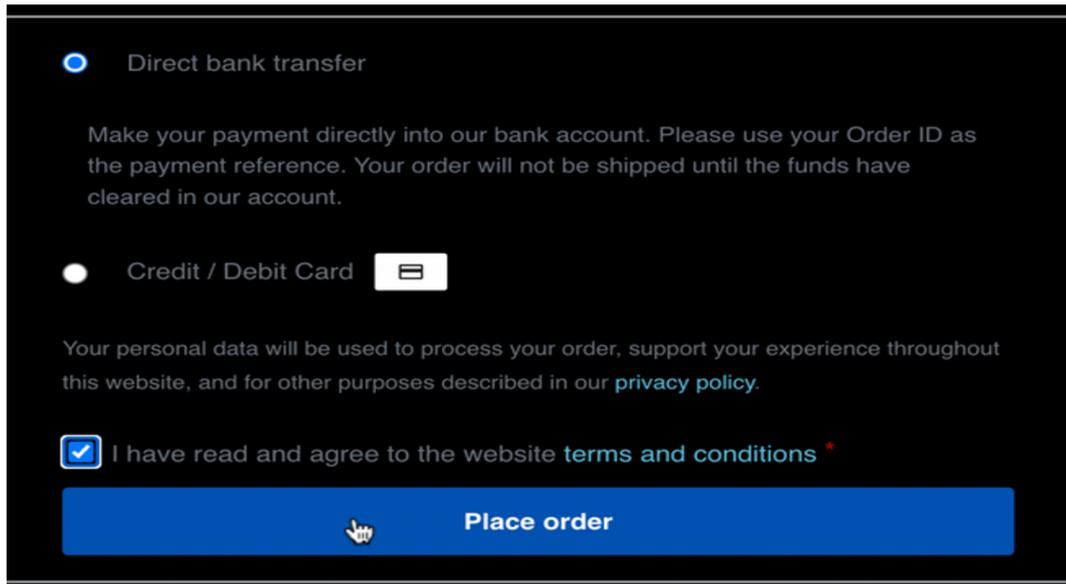
Step 5 — Start Learning or Consultation

Once access is granted, the customer can immediately start learning through the SEA

Digital online platform or join a scheduled consulting session.

The SEA Digital system ensures instant access to all materials and provides

continuous support throughout the learning journey.

Step 5. The customer starts learning through the online dashboard or joins a scheduled consultation session.

Step 5 — Start Learning / Consultation

Step 6 — Course Completion & Certificate of Learning

After completing all course modules,the user's status changes to "Completed." A verified digital Certificate of Learning is automatically sent via email. The certificate includes the student's name, course title, completion date, and verification ID.
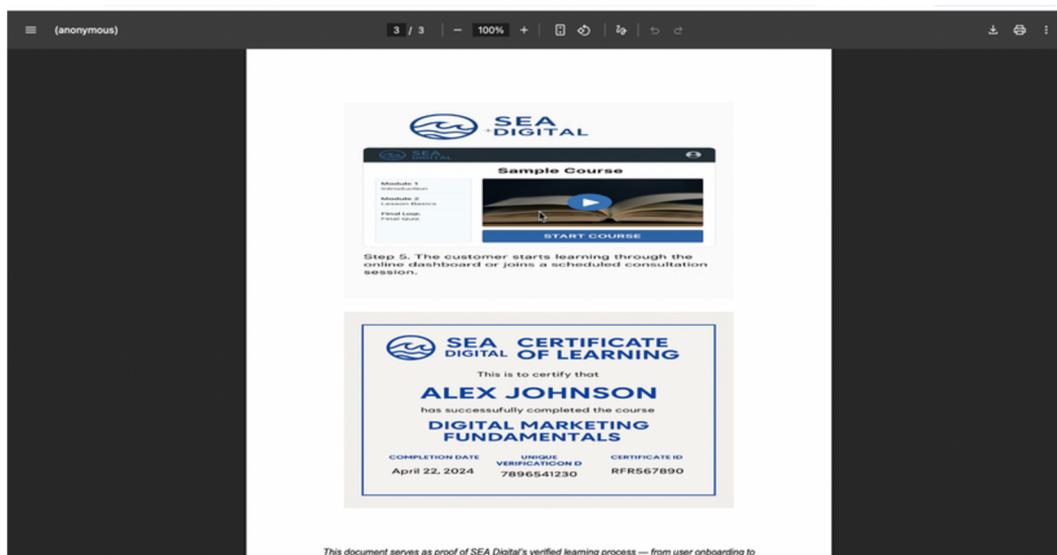
Verification Statement:
SEA Digital confirms this customer journey and certification flow are active and verified on

our platform (www.seadigital.io).
All screenshots are taken directly from SEA Digital's operational system.

SEA Digital Bridge Co., Ltd.
Phnom Penh, Cambodia
info@seadigital.io